

By signing below, you agree to the Terms and Conditions of this e-STATEMENT Enrolment Agreement.

(* Please note that ALL owners on a joint account must sign below).

Term & Conditions:

As used in this document the words 'you' and 'your' refer to ABC Banking Corporation Ltd's customer(s) and their use of the e-STATEMENT Service offered by the Bank (the "Service"). The words 'we', 'our', 'ABC' and 'the Bank' refer to ABC Banking Corporation Ltd.

This Agreement explains the terms and conditions governing the Service. By using the Service, you agree to the following terms and conditions. This agreement will be governed by and construed in accordance with the laws of Mauritius. By accepting below or otherwise using the Service, you agree to use the Service only for bona fide and lawful purpose permitted under this Agreement.

1. This agreement for electronic delivery of all your periodic account statement(s), applies to all your periodic account statement(s) as provided by the Bank.
2. To receive your account e-statement(s), you must have a valid e-mail address and Adobe Acrobat Reader 6.0 or above, to be able to open the PDF (Portable Document Format) file.
3. Upon enrolment, your periodic account statement(s) will be provided electronically via e-mail. You agree that from time to time the Bank may advertise its products and services through the e-STATEMENT Service. You will no longer receive paper statement(s). However, if you wish to receive your periodic account statement(s) in paper form, kindly send your request to the Bank accordingly.
4. The account e-STATEMENT, in PDF file, will be password protected and the password used to protect the PDF file, will be sent to you by email.
5. The provision of this Service is at the Bank's discretion, and such Service may be modified, suspended, withdrawn, cancelled or discontinued by the Bank at any time. In the event of such modification, suspension, withdrawal, cancellation or discontinuance of the Service, the Bank shall notify the customer by email notification and shall revert to sending the periodic account statement(s) in paper form to the customer's last mailing address appearing on the Bank's record.
6. The customer acknowledges and agrees that the Bank shall have the right to amend any term(s) of this agreement at any time by giving such notice in writing to the customer, whether by mail, e-mail notification or otherwise or by placing prominent notices at the Bank's branches and the customer agrees to be bound by the same.
7. If you change your e-mail address, the Bank should be notified by calling in person to a service unit, by way of authenticated writing of the new e-mail address accordingly. The Bank shall not be liable for, and you hereby irrevocably release the Bank from any liability if you fail to notify the Bank in writing of any change in your e-mail address.
8. Upon receipt of the account e-STATEMENT you will be required to exercise reasonable promptness in examining the statement to determine the genuineness of transactions therein. Where, based on the account e-STATEMENT, you ought to have reasonably discovered any discrepancy or unauthorised payment, you should promptly notify the Bank of the relevant facts.
9. You may withdraw your consent for electronic delivery services by sending written notice to the main branch and Head office of ABC Banking Corporation Ltd at 7, Duke of Edinburgh Avenue, Place d'Armes Port Louis. Upon withdrawal, the periodic account statement(s) will be sent in paper format to the customer's last mailing address appearing on the Bank's record.
10. You understand that if your e-mail password is compromised, you will have the responsibility of informing the Bank immediately. The Bank, shall, after receipt of your request, suspend the Service, until further instruction is received from you to reactivate the Service again.
11. Upon transmission of the e-mail file to your e-mail address, you will have the sole responsibility for maintaining security of the e-mail. By signature of this Agreement you hereby agree to indemnify and keep the Bank harmless from and against any and all charges, complaints, costs, damages, demands, expenses, liabilities, and losses resulting from any delay, non-receipt, unauthorised access or incompleteness resulting from any failure, defect or any other cause connected with telecommunications network, failure of equipment or any other cause.
12. You understand the importance of your role in preventing misuse of your accounts and you agree to promptly examine your account e-STATEMENT(s) as soon as you receive it. You agree to protect the confidentiality of your account(s) details and your password. For security and privacy reasons, data transferred via account e-STATEMENT(s) is password protected. You agree to indemnify and keep the Bank harmless from and against any and all charges, complaints, costs, damages, demands, expenses, liabilities, and losses resulting from any unauthorized access to your e-mail account for reasons which are beyond the control of the Bank.

Customer Signature 1

Customer Signature 2

Customer Name 1:

Customer Name 2 (if joint account):

Account Name:

Account Number(s)

Valid e-mail Address (BLOCK Letter):

For office use only

Customer CIF:.....

Branch Seal:.....

Input date:.....

Input by:.....

Verified / Authorised by: